



Partners Card FAQ's

Q. When is the Partners Card valid?

The Partners Card is valid ONLY October 22-31, 2010. Stores in the “online” section will be participating for 2 additional weeks (through November 14) for those that want to get in a little extra shopping!

Q. How do shoppers purchase the card?

Shoppers can either: Buy from a Partners Card seller, purchase and print their card online at PartnersCard.com, or buy at participating retailers designated with a heart in the Partners Card booklet. The Order Form that is completed in order to purchase a Partners Card is found inside the Informational Brochure.

Q. How many times can a shopper use their Partners Card?

A shopper may use the card as often as he/she chooses from October 22-31, 2010 (and at participating online stores through November 14).

Q. What if a shopper wants to share their card with a friend?

The only way that the campers who attend Camp Twin Lakes see any benefit from the Partners Card promotion is through the purchase of the \$60 cards. Instead of allowing customers to share cards, encourage them to purchase their own card.

Q. Who “polices” illegal use of Partners Cards?

It is up to you to help us prohibit dual use of a card. Please encourage any shoppers or friends that you see doing this to purchase their own card.

Q. How do I process a Partners Card purchase?

Please collect any Order Forms/money from the Card sales and place them in the provided envelope. Drop in the mail to Camp Twin Lakes and they will process they money.

Q. What is excluded from the 20% discount?

Sale merchandise and special orders are not included (unless permitted by individual store). All other exclusions are listed in the Store Description of the Partners Card brochure. Special orders are not subject to discount unless permitted by the store.

Q. How does the Partners Card work at restaurants?

Partners Card works the same way at restaurants, but the 20% discount excludes alcohol at all participating restaurants. Gratuity at restaurants should be based on the check prior to the discount.

Q. How do I get credit for my friends that purchase cards online?

Remind your friends to enter your name in the “**Is there a volunteer Card Seller that we should credit your purchase to?**” blank.